

## **"Employee Care Service"**

### **Exceptional Employee Care**

**ALMCOE REFRIGERATION COMPANY** is pleased to offer you and your family members a unique and comprehensive Employee Care Service, available 24 hours a day, 365 days a year, nationwide. This service is **VOLUNTARY** on your part, available to **ALL ALMCOE REFRIGERATION COMPANY EMPLOYEES and IMMEDIATE FAMILY MEMBERS** and is **NEUTRAL** from **ALMCOE REFRIGERATION COMPANY** operations.

All services are provided as an Employee benefit, with **NO COST** to the Employee or family member. Any and all personal information is kept **CONFIDENTIAL** and will not be revealed to the management of **ALMCOE REFRIGERATION COMPANY** or any other person.

#### **Your "Employee Care Service" services include:**

1. Chaplains on call 24 hours a day, 365 days a year, nationwide, for crisis intervention and emergency situations.
2. Regular, brief work site visits as well as hospital, nursing home, funeral home, family home, and/or other neutral site visits, when appropriate.
3. Individual, as well as immediate family, confidential chaplain discussions for problem issues including, but not limited to, marriage, divorce and remarriage, serious illness, death and grief recovery, child-rearing, care of aging parents as well as any other personal issues.
4. Referral and coordinating services for specialized assistance to Employees and/or immediate family members with specific needs.
5. Make jail visits to Employees and immediate family members who are incarcerated; assist the family during times of separation; help with the transition of individuals back into mainstream society.
6. Helping to plan, conduct or attend funerals for Employees or immediate family members, including follow-up support and encouragement to family during the grief period.
7. Access your Chaplain Team anywhere, anytime... Download the MyChap app on Apple and Android devices and enter Location ID #2526

#### **Your "Employee Care Service" Chaplain Team Members are:**



Division Director Jim Wagoner \* (903) 588-0659 \* [jimwagoner@mchapusa.com](mailto:jimwagoner@mchapusa.com)

OR

24/7/365 Chaplain Connection Line: 800-775-7657

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